






Secure, Innovative Solutions  
for Healthcare & Beyond

# Capability Statement

## Medical Transcription Services

### Disability Determination Service Professionals

<b>OVERVIEW</b>	<p>Brown &amp; Meyers is a respected pioneer of the independent medical examination (IME) and peer review transcription services industry. We transcribe these reports for a variety of property &amp; casualty insurers, self-insureds and third-party administrator's business lines such as automotive, disability, liability, group health, long-term care, FMLA, workers' compensation, and for DHHS Disability Determination Services.</p>	
<b>DIFFERENTIATORS</b>  	<ul style="list-style-type: none"> <li>✓ <b>Guaranteed</b> 100% U.S. owned, based and operated.</li> <li>✓ <b>20+ years of experience</b> transcribing IMEs, Peer Reviews, and all other reports associated with Disability Determination Services. Expertise in all specialties.</li> <li>✓ <b>Seasoned MTs</b> with an average of 15+ years of experience.</li> <li>✓ <b>Telephone Response:</b> Calls are answered by the second ring or sooner.</li> <li>✓ <b>Client Support:</b> 24/7/365</li> <li>✓ <b>HIPAA:</b> Yearly HIPAA training and testing for all employees and MTs.</li> <li>✓ <b>Security:</b> Secure, cloud-based fax. Secure email and FTP site by Citrix.</li> <li>✓ <b>WebChartMD's</b> SIG and SOC2 certified dictation/transcription platform, available 24/7/365 worldwide. Dictate via toll-free telephone, Smartphone, or hand held digital recorders.</li> <li>✓ <b>Audio File Repository:</b> Free, secure FTP site for audio and video file uploads.</li> <li>✓ <b>SSA Electronic Records Express (ERE)</b> approved access.</li> <li>✓ <b>Fair &amp; Transparent</b> line rates with deductions for templated content.</li> </ul>	
<b>CERTIFICATIONS</b>	<ul style="list-style-type: none"> <li>✓ <b>WBE</b> (Women's Business Enterprise)</li> <li>✓ <b>WOSB</b> (Woman Owned Small Business)</li> <li>✓ <b>EDWOSB</b> (Economically Disadvantaged Woman-Owned Small Business)</li> </ul>	 
<b>PAST PERFORMANCE</b>  <i>Partial Listing</i>	<b>Local:</b> <ul style="list-style-type: none"> <li>✓ Maine DHHS, DDS, SSA</li> </ul> <b>Commercial</b> (Nationwide) <ul style="list-style-type: none"> <li>✓ Fortune 500 Insurance Company</li> <li>✓ Fortune 100 Insurance Company</li> <li>✓ Metlife</li> <li>✓ Mutual of Omaha</li> <li>✓ Sunlife Financial</li> </ul>	<b>Commercial</b> (Nationwide) Continued: <ul style="list-style-type: none"> <li>✓ Trustmark Insurance</li> <li>✓ UNUM</li> <li>✓ Integral Consulting Services</li> <li>✓ North Country IME</li> <li>✓ North West Medical Experts</li> <li>✓ Professional Disability Associates</li> <li>✓ Superior Medical Consultants</li> </ul>
<b>DUNS CAGE CODE</b>	<ul style="list-style-type: none"> <li>✓ 928959691</li> <li>✓ 042N3</li> </ul>	
<b>NAICS CODES</b>	<ul style="list-style-type: none"> <li>✓ Primary: 561410 Document Preparation Services</li> <li>✓ Others: 518210, 541511, 541611, 541930, 561110, 561320, 922110</li> </ul>	
<b>PSC CODES</b>	<p>5895, 521, 529, 7490, D301, D303, D311, D312, D315, G099, J065, Q522, Q999, R401, R408, R421, R426, R497, R499, R603, R606, R608, R687, R699, R707, R799, T12, U008, U009</p>	
<b>YEAR ESTABLISHED</b>	<ul style="list-style-type: none"> <li>✓ 1994, Sub Chapter S Corporation</li> </ul>	

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